

Short practice observation feedback form EPA 3 - Providing counselling

Intern name	Ahpra registration					
Intern training program	Stage of internship		0-3 months	3-6 months	6-9 months	9-12 months
Practice setting	Hospital	Community	Other (describe):			
Medications counselled						
Date	Supervisor name					

About this form

This form should be used to document feedback following an SPO of the intern providing counselling.

Instructions for interns

Ask your supervisor to observe you counselling a patient or carer. Complete the reflection section then discuss your reflections with your supervisor. Complete your Development Plan, and review it with your supervisor. All questions should be addressed for initial counselling SPOs, however as you gain more experience and expertise, the focus should be on changes since your last SPO, and all questions may not need to be answered in detail.

Instructions for supervisors

Indicate whether the intern's performance Meets expectations (ME), is Borderline (BL), Requires improvement (RI), or was Not assessed (NA), and provide feedback about your assessment. Ask the intern to complete the Development Plan, and then review the Plan with the intern. This should be used to inform the entrustment discussion, which should be documented on the Short Practice Observation and Assessment of Entrustable Professional Activity form.

Aspect	Intern reflection			Supervisor assessment and feedback		
	What I did well	What I could have done better	Extra comments	Intern performance ME/BL/RI/NA	What you did well	What you could have done better
Privacy/confidentiality respected and maintained; Counselling carried out in a culturally safe manner						
Communication content/style appropriate for health literacy/communication needs; language appropriate to the situation and participants; Appropriate tone, volume and pace						



Aspect	Intern reflection			Supervisor assessment and feedback		
	What I did well	What I could have done better	Extra comments	Intern performance ME/BL/RI/NA	What you did well	What you could have done better
Information specific and tailored to patient/carer						
Information accurate and up to date						
If relevant: Communication issues identified and addressed						
Other information chosen/used appropriately to support verbal communication						
Patient/carer questions solicited and answered appropriately						
Patient/carer understanding assessed						

Supervisor comments

Intern should create development plan - goals, activities, time frames - then review with supervisor