



Assessment of EPA 3 - Providing counselling

Intern name	Ahpra registration					
Intern training program	Stage of internship		0-3 Months	3-6 Months	6-9 Months	9-12 Months
Practice setting	Hospital	Community	Other (describe):			

About this form

This form is to be used for assessment of EPA 3 - Providing counselling.

Instructions for interns

After completing an SPO and the Feedback form relating to counselling a patient or carer, take part in the entrustment discussion with the supervisor. This should occur before you complete your Development Plan.

Instructions for supervisors

After observing the intern counselling a patient or carer, complete the Feedback form with the intern. Before the intern completes the Development Plan, hold an entrustment discussion with your intern. Use this template to record your feedback. Indicate the level of supervision under which the intern carried out this EPA. Encourage the intern to use the results of the entrustment discussion in the Development Plan.

Performance outcomes to be assessed

- 3.17: providing appropriate tailored counselling, information and education to enable safe and effective medication, disease state and lifestyle management.
- 4.2: identifying and acknowledging professional limitations and seeking appropriate support where necessary, including additional professional education and/or referral of patients to other health care professionals.
- 5.3: recognising and responding to the inherent complexity, ambiguity and uncertainty of contemporary and future professional practice

Entrustment discussion components - supervisor comments

Reflection on performance - areas of strength and areas for improvement

Ability to access information when needed

Reasoning in relation to appropriateness and safety

Risk awareness

What-if questions (see below)

Other comments (including any actions necessary to improve performance)

Entrustment decision (completed by supervisor)¹: **1** **2** **3** **4**

Supervisor	Name:	Intern	Name:
	Date:		Date:
	Signature:		Signature:

Levels of supervision related to entrustment decision

Level 1	Observe only, even with direct supervision
Level 2	Perform with direct, proactive supervision and intervention
Level 3	Perform with indirect proximal (nearby) supervision, on request and quickly available
Level 4	Perform with minimal supervision, available if needed, essentially independent performance. <i>It is critical to note, however, that even when an intern has been deemed entrustable at level 4, the Pharmacy Board requirements for supervision while the intern is provisionally registered still apply. In addition, at least one pharmacist with general registration must be physically present on the premises in accordance with legal requirements under the Health Practitioner Regulation National Law.</i>

What-if questions

These are designed to evaluate the intern's adaptive expertise. What would you do if:

- patient/carer becomes alarmed or concerned by advice or information received
- dispensing error, drug interaction, contraindication or other issue identified during counselling
- communication barriers unable to be resolved
- patient/carer reluctant to receive counselling
- patient/carer disagrees with intern
- breach of privacy/confidentiality occurs
- new medication which intern has never encountered

¹Entrustment level 1 is "Observe only" and its use during the intern period is expected to be rare.