

EXEMPLAR

Case-based discussion – Intern assessment and feedback form

Intern name	Intern CbD-C	Ahpra registration	PHA000XYZ123
Intern training program	ABC ITP	Stage of internship	<input type="checkbox"/> 0-3 months <input checked="" type="checkbox"/> 3-6 months <input type="checkbox"/> 6-9 months <input type="checkbox"/> 9-12 months

Case study context

Practice setting	<input type="checkbox"/> Hospital <input checked="" type="checkbox"/> Community <input type="checkbox"/> Other (describe):
Clinical setting/Therapeutic area	Community pharmacy
Case complexity (this should be estimated; precise categorisation is not expected)	<input type="checkbox"/> Low <input checked="" type="checkbox"/> Medium <input type="checkbox"/> High

About this form

This form is to be used to assess and provide feedback to the intern on their performance in the review and discussion of a current case in the workplace.

Instructions for interns

Choose and prepare the case, create a report or presentation of the case and your findings/recommendations, and complete **Section 1** before discussion with your supervisor. Following the case-based discussion with your supervisor, formulate a SMART Development Plan (Section 3) and review it with your supervisor.

Instructions for supervisors

Consider and discuss the intern's self-reflection. Complete **Section 2**, by assigning a rating for each criterion and explaining it to the intern. Provide feedback on areas of strength and areas for improvement. Create a development plan jointly with the intern and record it in **Section 3**. (This final step can be carried out immediately or after the intern is given some time to reflect on the feedback received.)

Below expectations	Intern's performance meets expectations in few, if any, aspects of the criterion; major concerns exist about the intern's demonstrated performance
Borderline	Meets expectations for some aspects of the criterion but not others; some concerns exist about the intern's demonstrated performance
Meets expectations	Comfortably meets expectations for most or all aspects of the criterion; no major concerns exist with the intern's demonstrated performance

Note: Expectations are RELATIVE to the current experience and stage of internship; expectations will increase throughout the year and should be discussed and agreed between the intern and supervisor when selecting each case.

Section 1: Intern reflection

Areas where I performed well:	Aspects of the case which were challenging and areas for development:
<ul style="list-style-type: none"> I [Intern] was able to elicit the patients' presenting symptoms and take a thorough social, medical and medication history I [Intern] was able to elicit the patients concerns and expectations of their visit to the pharmacy I [Intern] considered differential diagnoses and determined that the patient needed to be referred to a medical professional given the duration of their symptoms and impact on their quality of life 	<ul style="list-style-type: none"> I [Intern] found it challenging to communicate that valerian was inappropriate for the patient's symptoms and to advise the patient to see his doctor. I was concerned they would want a product to assist and would not see the need for referral. I would therefore like to work on my consultation and clinical assessment skills I [Intern] would like to improve my knowledge on the evidence base for complementary and alternative medicines and develop an awareness of the resources/ references available to support my practice I [Intern] would like to improve my knowledge on non-pharmacological approaches to anxiety disorder such as good sleep hygiene and psychosocial therapies

Section 2: Supervisor feedback

Criterion: The intern's...	Below expectations	Borderline	Meets expectations	Not applicable
Explanation/presentation of case background including presenting condition or problem, medical history, medication history, other relevant background information	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
Identification and prioritisation of patient problems and needs	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
Formulation of appropriate recommendations for pharmacotherapy including evidence based, consideration of benefits and risks (e.g., side effects, precautions, drug interactions)	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
Identification of relevant non-pharmacological measures	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Formulation of appropriate follow-up and/or referral	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
Explanation of appropriate and feasible patient self-management strategies	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
If relevant: Communication with patient and/or carer including counselling on therapies, benefits, risks, follow-up and self-management	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
Reflections on the case and its outcomes	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
Other relevant aspects of the case (explain)	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>

Supervisor feedback on areas of strength:	Supervisor feedback on aspects of the case which were challenging and areas for development:
<ul style="list-style-type: none"> [Intern] assessed the current health, medical and medication history of the patient [PO 3.7] [Intern] determined that the supply of valerian was inappropriate for the patient's presenting symptoms and demonstrated appropriate and effective actions and recommendations supporting the safe and rational use of medicines [PO 3.6] 	<p>The intern could improve by:</p> <ul style="list-style-type: none"> Being confident about recommendations to refer when an OTC product may not be appropriate and formulating a management plan in collaboration with the patient [PO 3.8] Recommending non-pharmacological strategies to optimise the patients' health outcomes and wellbeing such as psychosocial interventions, including psychotherapy (e.g., cognitive behavioural therapy) [PO 3.10] Recommending appropriate monitoring of the patients' medical condition and symptoms [PO 3.9]

Section 3: Development plan

Development plan:

Even if the intern meets all expectations, it is likely that further improvements to some aspects of the activity are still possible. The development plan should account for these, in addition to any aspects which were rated as borderline or lower.

<ul style="list-style-type: none"> [Intern] to continue to develop understanding of non-pharmacological strategies for mental health disorders such as psychosocial interventions, including psychotherapy (e.g., cognitive behavioural therapy) [PO 3.10] [Intern] to develop a referral pathway for patients presenting with mental health issues including 'red flag' symptoms, when to refer and the timeframe for referral [PO 3.8] [Intern] self-reflects on areas of development above and that the supervisor agrees this should be part of the development plan

Other performance outcomes demonstrated in this activity:

<ul style="list-style-type: none"> [PO 3.6] [Intern] obtained relevant health, medical and medication information from the patient [PO 3.5] maintaining privacy and confidentiality in interactions with patients, carers and other persons

Supervisor	Name:	Supervisor	Intern	Name:	Intern
	Date:	Date		Date:	Date
	Signature:	Supervisor		Signature:	Intern