

Australian Pharmacy Council Strategy 2020 – 2021



Assuring and advancing quality in pharmacy education

In April 2020, in response to the COVID-19 pandemic, we refreshed our strategic directions and re-prioritised our activities.

This interim strategy allows us to use our expertise to:

- adapt service delivery models
- continue to progress our social accountability agenda
- respond respectfully to our stakeholders
- maintain our financial viability

Australian Pharmacy Council Strategy 2020 – 2021

Direction

Reputation and leadership

Our key stakeholders recognise us as leaders and value our distinct contribution

Accreditation and assessment

Our accreditation and assessment standards and methodologies are contemporary, integrative and socially accountable

Accountable business model

We manage and grow our business in socially accountable manner

Improving Indigenous health

As a culturally competent organisation we deliver a culturally safe workforce

Capable and innovative

Our governance, staff and systems are fit for the future

Reputation and leadership

Direction One: Our key stakeholders recognise us as leaders and value our distinct contribution

Key Area

- 1.1 Build further on our Communications Strategy with key measures of success
- 1.2 Continue collaboration with the Ahpra and the Pharmacy Board of Australia
- 1.3 Maintain support from the pharmacy sector both nationally and internationally
- 1.4 Seek opportunities and invitations to build our profile as the independent national standards body for pharmacy education and training, including publishing our research

Accreditation and assessment

Direction Two: Our accreditation and assessment standards and methodologies are contemporary, integrative and socially accountable

Key Area

- 2.1 Partner with the Pharmacy Board of Australia to further mature the assessment model for registration
- 2.2 Implement our 2020 Accreditation Standards and support education providers to meet these standards
- 2.3 Adapt our policies and procedures to respond during and post the pandemic to support the wellbeing of the pharmacy workforce
- 2.4 Progress the development of examinations that reflect contemporary assessment methodology and delivery mode
- 2.5 Collaborate with other accreditation authorities to benchmark and review our accreditation processes and standards
- 2.6 Ensure equity of access and support for candidates, programs, and end users of APC services
- 2.7 Review standards for recognition of overseas authorities
- 2.8 Benchmark APC to demonstrate we meet international best practice

Accountable business model

Direction Three: We manage and grow our business in socially accountable manner

Key Area

- 3.1 Maintain prudent financial, ethical and socially accountable management of our funds and resources
- 3.2 Ensure our financial sustainability during and after the COVID-19 Pandemic
- 3.3 Diversify and expand profitable non-NRAS business

Improving Indigenous health

Direction Four: As a culturally competent organisation we deliver a culturally safe workforce

Key Area

- 4.1 Support our wholly Indigenous Improving Indigenous Health Strategy Expert Advisory Group and ensure Indigenous persons are embedded in accreditation activities
- 4.2 Ensure all Directors, Committee Members, staff and contributors have cultural safety training on ongoing basis
- 4.3 Support education providers to meet new accreditation standards in cultural safety
- 4.4 Develop a culturally competent framework including a Reconciliation Action Plan
- 4.5 Publish research and thought-pieces in the literature and peer-reviewed journals

Capable and innovative

Direction Five: Our governance, staff and systems are fit for the future

Key Area

- 5.1 Ensure composition and capability of our Board to drive strategy through Director selection, induction, education and development
- 5.2 Invest in designing future-thinking systems and gathering data intelligence
- 5.3 Ensure our staff complements our business aims in capability and competence
- 5.4 Seek feedback and respond to our customers' needs for our activities and new systems